

Better Care Fund Performance Report

2014/2015

Quarter 4

Produced by Lincolnshire County Council, Adult Care Performance Team

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Performance Alert

Performance is on or ahead of target

Performance is behind target

Performance can not be determined owing to missing figures

Total measures



Count

5
0
1
6

100%

0%

Chart Symbols Key:

— Actual
— Target

National Measures

Polarity	Indicator Description	Responsibility / Lead Officer	Previous Year 2013/14		Current Year 2014/15				2015/16
			Actual	Target	Q4 Actual	Q4 Target	Y/E target	Alert	Y/E Target

Effectiveness of Care

Smaller is Better	Total non-elective admissions in to hospital : General and Acute (per 100,000 population)	NHS	2,506	-	17,507 (2,388)	17,623 (2,404)	-	😊	per quarter
Smaller is Better	Permanent admissions to residential and nursing care homes - aged 65+ (per 100,000 popn) ASCOF 2A part ii	LCC	1,045 (674.3)	-	938 (586.4)	-	1,030 (643.9)	😊	982 (582.9)
Bigger is Better	% people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation ASCOF 2B part i	LCC	74.6%	-	78.8%	-	76.0%	😊	88.0%

Patient Experience

Smaller is Better	Delayed transfers of care (delayed days) from hospital, aged 18+ (per 100,000 population)	NHS / LCC	733.5	-	447.6	565.9	656.9	😊	per quarter
Bigger is Better	Do care and support services help you to have a better quality of life (ASC Survey) (%)	LCC	90.0%	-	94.3%	-	91.0%	😊	92.0%
Bigger is Better	Proportion of people feeling supported to manage their (long term) condition (local indicator) (%)	NHS	63.0%	-	tbc	-	63.5%	?	64.0%

Local Performance Matrix

Associated BCF Projects	Measure	Responsibility / Lead Officer	Baseline	2015/16						
				Activity			Finance			
				Current Actual	Y/E Target	Alert	£ Achieved	£ Allocated		
Provider of last resort Agency staffing Demographic Growth	1. Total number of hours of home care purchased per 4 week period	LCC	139,871				143,507			£ 100,000
Provider of last resort Agency staffing Demographic Growth	2. Total number of service users provided with homecare	LCC	3,696				3,791			£ 100,000
Reablement Demographic growth	3. Total number of hours of reablement provided per calendar month	LCC	9,588				12,500			£ 100,000
Reablement Demographic growth	4. Total number of completed service user episodes of reablement	LCC	2,836				3,200			£ 100,000
Reablement	5. % of people receiving reablement where the outcome (sequel) was hospital admission	LCC	18.2%				16.0%			£ 100,000
Seven day working Provider of last resort	6. Percentage of home support brokered within 7 days	LCC	86.7%				90.0%			£ 100,000
Agency staffing Demographic growth	7. Percentage of social care clients receiving an annual review	LCC	77.3%				85.0%			£ 100,000
Agency staffing Demographic growth	8. Number of social care clients supported to live at home in the year	LCC	7,600				7,800			£ 100,000
Agency staffing Demographic growth	9. Percentage of assessments completed within 28 days	LCC	87.6%				90.0%			£ 100,000
Carers Breaks - Older people Demographic growth	10. Number of carers caring for adults supported by the local authority during the year	LCC	6,107				6,266			£ 100,000

Total	£	1,000,000
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Effectiveness of Care

1: Total non-elective admissions in to hospital (general and acute) (per 100,000 population) - IN QUARTER FIGURES

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Numerator	18,252	17,973	17,626	18,507	17,507
Denominator	728,288	728,288	728,288	728,288	733,220
Actual	2,506	2,468	2,420	2,541	2,388
Target	-	2,444	2,404	2,548	2,404
Performance					😊

Comments
 In Quarter 4, there have been 116 fewer non-elective admissions to hospital than target, saving £172,840 at £1,490 per admission. This represents a 4.1% improvement from the same quarter last year, which is higher than the 3.5% targetted reduction. The higher number of admissions, and rate per 100,000 population in the County are in the East CCG.

By CCG

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Numerator	6,544	6,460	6,122	6,598	6,144
East	5,364	5,262	5,298	5,569	5,305
West	3,350	3,350	3,286	3,421	3,329
South	2,646	2,549	2,569	2,556	2,392
South West	348	352	351	362	337
Out of Area	18,252	17,973	17,626	18,506	17,507
Total					

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Denominator	229,424	229,424	229,424	229,424	230,978
East	229,624	229,624	229,624	229,624	231,179
West	142,563	142,563	142,563	142,563	143,528
South	122,842	122,842	122,842	122,842	123,674
South West	3,835	3,835	3,835	3,835	3,861
Out of Area	728,288	728,288	728,288	728,288	733,220
Total					

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Actual	2,852	2,816	2,668	2,876	2,660
East	2,336	2,292	2,307	2,425	2,295
West	2,350	2,350	2,305	2,400	2,319
South	2,154	2,075	2,091	2,081	1,934
South West	9,074	9,179	9,153	9,439	8,728
Out of Area	2,506	2,468	2,420	2,541	2,388
Total					

2: Permanent admissions to residential and nursing care homes - aged 65+, per 100,000 popn (ASCOF 2A part ii)

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Numerator	1,046	185	390	642	938
Denominator	155,115	159,953	159,953	159,953	159,953
Per 100,000	674.3	115.7	243.8	401.4	586.4
Target (adm)	-	258	516	774	1,030
Target (per 100k)	-	161.3	322.6	483.9	643.9
Performance					😊

Comments
 Permanent admissions for people aged 65 or over to residential care have been lower this year, compared to last. This has resulted in 92 fewer admissions than the target for the year. The chart shows the number of admissions, rather than the rate per 100,000, and the levels have consistently been below target through the year. The breakdown below uses the placement address to identify the CCG. The figures show that the highest number of people were admitted in the West CCG.

By CCG

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Numerator	371	65	139	220	321
East	331	61	123	217	336
West	175	20	43	81	131
South	126	36	71	102	121
South West	43	3	14	22	29
Not Recorded	1,046	185	390	642	938
Total					

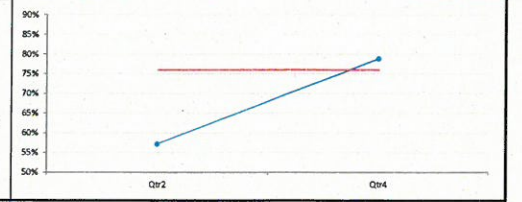
	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Denominator	56,766	58,286	58,286	58,286	58,286
East	42,828	44,185	44,185	44,185	44,185
West	30,756	31,865	31,865	31,865	31,865
South	24,766	25,617	25,617	25,617	25,617
South West	0	0	0	0	0
Not Recorded	155,116	159,953	159,953	159,953	159,953
Total					

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Actual	653.6	111.5	238.5	377.4	550.7
East	772.9	138.1	278.4	491.1	760.4
West	569.0	62.8	134.9	254.2	411.1
South	508.8	140.5	277.2	398.2	472.3
South West	-	-	-	-	-
Not Recorded	674.3	115.7	243.8	401.4	586.4
Total					

Better Care Fund Performance Report - Detail

3: % people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part i)												
	2013/14						Sep-14					Mar-15
Numerator	869						226					652
Denominator	1,165						395					827
Actual	74.6%						57.2%					78.8%
Target	-						76.0%					76.0%
Performance												☺

Comments
 Data for this measure is provided by LPFT and LCHS to include all reablement / intermediate care support provided to older adults after being discharged from hospital, for a 3 month period (Oct to Dec). The number of people receiving support was lower than expected, however the outcomes for those people are much improved, as a greater proportion of people are at home (with or without support) after 3 months. Performance is ahead of the BCF target. People in the East appear to have better access to this type of support, but the best outcomes are achieved for people in the South where 89% of people were at home after 3 months.



By CCG												
Numerator	2013/14						Sep-14					Mar-15
East	344						109					261
West	231						34					143
South	160						56					143
South West	121						22					97
Not Recorded	13						5					8
Total	869						226					652

Denominator	2013/14						Sep-14					Mar-15
East	439						155					327
West	320						87					196
South	217						73					171
South West	168						45					124
Not Recorded	21						35					9
Total	1,165						395					827

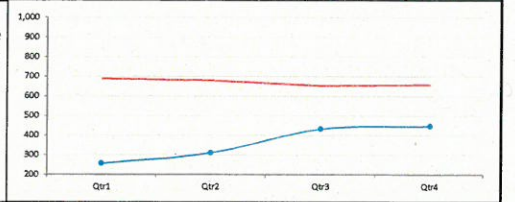
Actual	2013/14						Sep-14					Mar-15
East	78.4%						70.3%					79.8%
West	72.2%						39.1%					73.0%
South	73.7%						76.7%					83.6%
South West	72.0%						48.9%					78.2%
Not Recorded	61.9%						14.3%					88.9%
Total	74.6%						57.2%					78.8%

Patient Experience

1: Delayed transfers of care (delayed days) from hospital (aged 18+) (per 100,000 population)

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Numerator	4,310	1,511	1,826	2,540	2,630
Denominator	587,562	587,562	587,562	587,562	587,562
Actual	733.5	257.2	310.8	432.3	447.6
Target	-	688.4	679.4	653.0	656.9
Performance					😊

Comments
 Delayed days have consistently been below target through the year, but rising. At the end of Quarter 4, 2630 delayed days were recorded, which is 1,258 less than target, which is almost a 40% reduction compared to 2013/14 Q4 levels. Over 80% are acute delays, 83% are attributable solely to the NHS, and over half of the delays relate to 'waiting for further non-acute care' and 'awaiting care package in own home'.



Type of Care

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
Acute	3,225	1,224	1,542	1,829	2,062
Non Acute	1,085	287	284	711	568
Total	4,310	1,511	1,826	2,540	2,630

Responsible Organisation

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
NHS	3,775	1,297	1,685	2,169	2,185
Social Care	421	167	70	223	285
Both	114	47	71	148	160
Total	4,310	1,511	1,826	2,540	2,630

Reason

	2013/14	Jun-14	Sep-14	Dec-14	Mar-15
A - Completion of Assessment	644	429	634	797	509
B - Public Funding	88	87	42	29	15
C - Waiting Further NHS Non-Acute	1,002	331	309	553	719
Di - Awaiting Residential Care	84	17	80	171	21
Dii - Awaiting Nursing Care	120	40	70	138	72
E - Awaiting Care Package at home	627	118	98	304	695
F - Awaiting Equipment	322	92	107	108	173
G - Patient or Family Choice	992	276	340	247	317
H - Disputes	180	57	55	60	31
I - Housing - Not covered by NHS and CC Act	251	64	91	133	78
Total	4,310	1,511	1,826	2,540	2,630

Better Care Fund Performance Report - Detail

2: Do care and support services help you to have a better quality of life (ASC survey) (%)			
	2013/14	2014/15	
Numerator	378		346
Denominator	420		367
Actual	90.0%		94.3%
Target	-		91.0%
Performance			☺

This measure is populated from the responses from the annual Adult Social Care Survey (ASCS). The survey has just been completed and the results submitted to the Department of Health Information Centre. The number of responses required for statistical significance of the results was achieved, so the figures are representative of the Social Care population with a +/-5% error margin. The quality of life measure shows a good improvement from 2013/14, and is above the BCF target for the year.

By CCG			
Numerator	2013/14	2014/15	
East	140		132
West	114		89
South	58		57
South West	54		57
Not Recorded	12		11
Total	378		346

Denominator	2013/14	2014/15	
East	159		139
West	125		97
South	64		59
South West	59		61
Not Recorded	13		11
Total	420		367

Actual	2013/14	2014/15	
East	88.1%		95.0%
West	91.2%		91.8%
South	90.6%		96.6%
South West	91.5%		93.4%
Not Recorded	92.3%		100.0%
Total	90.0%		94.3%

3: Proportion of people feeling supported to manage their (long term) condition (local indicator) (%)			
	2013/14	2014/15	
Numerator	4,009		not available
Denominator	6,339		not available
Actual	63.2%		not available
Target	-		63.5%
Performance			?

The figures for this measure come from the GP survey, which is published twice a year. Figures will next be available in July 2015.

By CCG			
Numerator	2013/14	2014/15	
East	1365		not available
West	1147		not available
South	843		not available
South West	654		not available
Total	4009		not available

Denominator	2013/14	2014/15	
East	2163		not available
West	1776		not available
South	1342		not available
South West	1058		not available
Total	6339		not available

Actual	2013/14	2014/15	
East	63.1%		not available
West	64.6%		not available
South	62.8%		not available
South West	61.8%		not available
Total	63.2%		not available

Effectiveness of Care

Total non-elective admissions in to hospital (general & acute) (per 100,000 population)	
Rationale	This indicator measures the number of emergency admissions to hospital in England for acute conditions such as ear/nose/throat infections, kidney/urinary tract infections and heart failure, among others, that could potentially have been avoided if the patient had been better managed in primary care. Therefore, measuring the progress in helping people recover as effectively as possible. This indicator has been indirectly age and sex standardised.
Numerator	Total number of emergency admissions episodes for people of all ages where an acute condition that should not usually require hospital admission was the primary diagnosis. The data include emergency admissions for patients of all ages.
Denominator	Size of adult population in Lincolnshire, per 100,000 population
Frequency & Reporting Basis	Reported on quarterly This measure is reported in quarter
Responsibility for Reporting	NHS

Permanent admissions to residential and nursing care homes - aged 65+, per 100,000 popn (ASCOF 2A part ii)	
Rationale	Avoiding permanent placements in residential and nursing care homes is a good measure of delaying dependency and evidences Local Health and Adult Care working together to reduce avoidable admissions.
Numerator	The number of local authority funded/part funded permanent admissions of older people, aged 65+, to residential and nursing care during the year.
Denominator	Size of older people population (aged 65+) in Lincolnshire based on the Office of National Statistics mid year population 2013 estimates.
Frequency & Reporting Basis	Reported on quarterly This measure is reported cumulatively (adding the current months totals to the previous months totals)
Responsibility for Reporting	LCC

% people (65+) at home 91 days after discharge from hospital into Reablement/rehabilitation (ASCOF 2B part i)	
Rationale	Reablement is a key service to helping people regain their independence. By determining whether an individual remains living at home 91 days following discharge from ILT services is an indicator of the success of reablement services.
Numerator	Number of older people (within a 3 month period) discharged from acute or community hospitals to their own home/residential or nursing care home/ extra care housing for rehabilitation, where the person is at home 91 days after their date of discharge from hospital.
Denominator	Number of older people (within a 3 month period) discharged from acute or community hospitals to their own home/residential or nursing care home/ extra care housing for rehabilitation, with a clear intention that they will move on/back to their own home.
Frequency & Reporting Basis	Reported on 6 monthly This measure is reported cumulatively (adding the current months totals to the previous months totals)
Responsibility for Reporting	LCC

Patient Experience

Delayed transfers of care (delayed days) from hospital (aged 18+) (per 100,000 population)	
Rationale	This measures the impact of hospital services; acute, mental health and non-acute; and community based care in facilitating timely and appropriate transfer from all health settings for all adults. Minimising delayed transfers of care and enabling people to live independently at home is one of the desired outcomes of health and social care.
Numerator	The average number of delayed transfers of care (days) that are attributable to Adult Care or jointly to Adult Care and the NHS. This is the average of the 12 monthly snapshots collected in the monthly Situation Report (SitRep)
Denominator	Size of adult population in Lincolnshire, per 100,000 population
Frequency & Reporting Basis	Reported on quarterly This measure is reported as a snapshot at the end of the quarter
Responsibility for Reporting	NHS / LCC

Do care and support services help you to have a better quality of life (ASC survey) (%)	
Rationale	This measure is based on responses to the care and support quality of life question in the Adult Social Care survey, serving as a overarching measure of the impact of care and support services on the quality of life of users of social care. Enhancing quality of life for people with care and support needs is one of the desired outcomes of health and social care.
Numerator	The number of people who responded 'Yes' to the question 'Do care and support services help you to have a better quality of life?'
Denominator	The number of people who responded to the question 'Do care and support services help you to have a better quality of life?'
Frequency & Reporting Basis	Responses to the question are collected annually in the ASC Survey
Responsibility for Reporting	LCC

Proportion of people feeling supported to manage their (long term) condition (local indicator) (%)	
Rationale	This indicator measures the degree to which people with health conditions that are expected to last for a significant period of time feel they have had sufficient support from relevant services and organisations to manage their condition. Patients are encouraged to consider all services and organisations, which support them in managing their condition, and not just health services. Ensuring people feel supported to manage their condition is one of the desired outcomes of health care.
Numerator	The number of people who responded 'Yes, definitely' or 'Yes, to some extent'. Respondents who answer 'Yes, to some extent' are deemed to feel half as supported as respondents who answer 'Yes, definitely'. Therefore, this group of responses is weighted by 0.5 when calculating the numerator (Number responding 'Yes, definitely' + (Number responding 'Yes, to some extent' x 0.5)).
Denominator	The first filter is the number of people who responded 'Yes' to the question 'Do you have a long-standing health condition?' or who selected any of the conditions in 'Which, if any, of the following medical conditions do you have?'. Of the number of people identifying a long-term condition in the previous questions, the number who responded to the question 'In the last 6 months, have you had enough support from local services or organisations to help you manage your long-term health condition(s)?'
Frequency & Reporting Basis	Responses to the question are collected annually in the GP Survey
Responsibility for Reporting	NHS

